


MINUTES OF GRIEVANCE COMMITTEE MEETING
FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD


A meeting of Grievance Committee for product of Angiography/Angioplasty Disposables F.Y.2025-26 was held on 09-07-2025 at 10.00 am in the Office of the Medical Superintendent, Faisalabad Institute of Cardiology, Faisalabad.


Angiography/Angioplasty Disposables


2. HEALTHTEC


Company Grievance	TAC Observation	Grievance Decision	Remarks
Item no 75 & 76 Glide Wires (150cm & 260cm) (Poor Material) The quoted product Poseidon Glide wire is one of our best brand company SP Medical, Denmark. Its quality wires are being used nation-wide including your Institute. All other institutes approve & use these wires since many years. Recently you have supplied glide wires & used without any complaint. Reference of your institute is also attached in the technical bid. "Rejection with comments poor material is not understandable & we need exactly the point & material which could not fulfill the requirement of end user for future improvement by the manufacturer.	Item no 75 & 76 Glide Wires (150cm & 260cm) Poor material	Samples re-evaluated by end-user, during the procedure, the hydrophilic properties lost and the wire gets more friction and difficult to proceed.	Rejected


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
Angiography/Angioplasty Disposables

3. HEALTHTEC


Company Grievance	TAC Observation	Grievance Decision	Remarks
Item no 33 & 35 Transfemoral Sheath & Transradial Sheath (Valve Leakage issue) We have quoted Transfemoral & Radial Sheath of one of the pioneer brand of SCW Med cath China. The products are being used since many years at a very good price in all the institutes of Pakistan. In this tender you have rejected our both sheaths with reason of valve leakage. We never received a single complaint so far from any institute against these items. We can provide you more samples for re-assessment. Number of PO's attached with our technical bid are concrete evidence of our product reliability. (Annex C)	Item no 33 & 35 Valve leakage issue	Samples re-evaluated by end-user, after few in & out of equipment through sheath blood starts leaking through sheath.	Rejected




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Angiography/Angioplasty Disposables

4. HEALTHTEC


Company Grievance	TAC Observation	Grievance Decision	Remarks
Item no 13 Inflation Device (Name of product not mentioned in FSC) The quoted product is of brand SCW Medicath. We are supplying this item in all institutes of Punjab like CPEIC Wazirabad, BVH Hospital Bahawalpur, SZH-RYK, PIC Lahore & many other institutes nation-wide. Name of Product is mentioned in FSC Annex B list & we are providing our FSC with our grievance letter for your kind consideration. So, it's requested to your kind authorities to consider our FSC provided with letter.	Item no 13 Inflation device Name of product not mentioned on free sale certificate	Relevant documents provided	Accepted


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5. HEALTHTEC

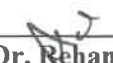
Company Grievance	TAC Observation	Grievance Decision	Remarks
S/No Tender S/No Name of Product & Specifications / Reason of Rejection Reply to rejection reasons Item no 12 Guiding Catheter (Stiff Material) M/S PendraCare Netherlands is manufacturing Catheters for world renowned brands like B-Braun Germany, Terumo Japan and Boston Scientific USA. You can see the samples provided by the various companies which bear Manufacturing stamp of PendraCare Netherlands. This product has vast past experience in Cardiac institutes of Pakistan. In recent TAC report PIC Lahore our guiding catheter is technically qualified reference attached at annex "A". The offered Guiding Catheter having hydrophilic coating, superior shape retention, back up support with low friction in tortuous and calcified anatomy. We have also attached the copies of recent purchase orders from Punjab Government Hospitals and other Government Institutes with our technical bid, which can be verified from our submitted documents.	Item no 12 Guiding catheter Stiff material	Sample re-evaluated by end-user, the wire losses torque at body temperature which results frequent exchange of guider, prolongs procedure time.	Rejected


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Angiography/Angioplasty Disposables

32. UNITED HEALTH CARE

Company Grievance	TAC Observation	Grievance Decision	Remarks
63 Urine Bag 2000ml Brand Name: Safety MFG Name :HuaianMedicome --1. Name of Manufacturer not Mentioned on Sample, 2. Brand Name Safety On sample while on technical bid Star Mentioned Urine Bag – The correct sample with brand star and manufacturer huainmedicom was submitted. there might have been a mix up in the logistical process. correct sample is resubmitted for your kind evaluation.	Item no 63 Urine Bag <ul style="list-style-type: none">Name of manufacturer not mentioned on sampleBrand name safety on sample while on technical bid form star mentioned	The firm provided the sample and GC re-evaluated and satisfied	Accepted



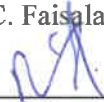
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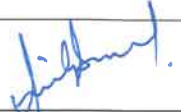
Angiography/Angioplasty Disposables


33. UNITED HEALTH CARE


Company Grievance	TAC Observation	Grievance Decision	Remarks
42-47 Disposable Latex Surgical Gloves Sterilized (Powdered Free)/ Powdered Size 6.5-8.0 Brand Name Safety MFG Name T.G Medical SDN BHD Malaysia Experience of quoted Product at Least One Year Not Attached. Safety Powdered/Powder Free Surgical Gloves: Product is being marketed since 3 years and GD is attached for your reference	Item no 42, 43, 44, 45, 46, 47 (Surgical gloves 6.5, 7, 7.5 Powdered & Powdered free) Experience of quoted product at least 1 year not attached	Relevant documents provided	Accepted


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Angiography/Angioplasty Disposables

23. ATCO Pharma International Pvt Ltd

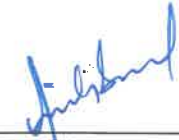
Company Grievance	TAC Observation	Grievance Decision	Remarks
Item Serial No. 86 – MP CATHETER ALL SIZES (Material not user friendly & Invalid FDA): We would like to highlight that our product has been technically approved and successfully used in major institutions across Pakistan, including PIC Lahore, Mayo Hospital, NICVD Karachi, AFIC Rawalpindi, and your esteemed institute, Faisalabad Institute of Cardiology. We have submitted hardcopies of Institutional satisfaction letters reflecting strong clinical performance and user satisfaction. Regarding the FDA certificate concern, we confirm that the attached certificate is valid and verifiable via the official FDA website. A screenshot confirming its authenticity and relevant CE certificates also Submitted. Notably, the same FDA certificate was accepted by your institute last year.	Item No. 86 MP CATHETER ALL SIZE <ul style="list-style-type: none">Material not user friendlyInvalid FDA certificate attached	Sample re-evaluated by end user , the wire are a bit harder material which is not friendly for little kids	Rejected



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Angiography/Angioplasty Disposables

24. ATCO Pharma International Pvt Ltd

Company Grievance	TAC Observation	Grievance Decision	Remarks
Item Serial No. 81 – PIGTAIL CATHETER ALL SIZES (Material not user friendly & Invalid FDA): We would like to highlight that our product has been technically approved and successfully used in major institutions across Pakistan, including PIC Lahore, Mayo Hospital, NICVD Karachi, AFIC Rawalpindi, and your esteemed institute, Faisalabad Institute of Cardiology. We have submitted hardcopies of Institutional satisfaction letters reflecting strong clinical performance and user satisfaction. Regarding the FDA certificate concern, we confirm that the attached certificate is valid and verifiable via the official FDA website. A screenshot confirming its authenticity and relevant CE certificates also Submitted. Notably, the same FDA certificate was accepted by your institute last year.	Item No. 81 PIGTAIL CATHETER ALL SIZES <ul style="list-style-type: none">Material not user friendlyInvalid FDA certificate attached	Sample re-evaluated by end user, the wire are a bit harder material which is not friendly for little kids	Rejected



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Angiography/Angioplasty Disposables

25. ATCO Pharma International Pvt Ltd


Company Grievance	TAC Observation	Grievance Decision	Remarks
Item Serial No. 23 – PTCA Balloon Monorail SC All Sizes (Variation on DRC & Technical Bid): We respectfully submit this grievance in relation to the rejection of our technical bid due to a typographical error in the last digit of the registration number. Upon review, we have identified that the discrepancy was a clerical oversight and not a material deficiency. The correct registration number is as stated on the attached DRC certificate. We have now corrected the error and are hereby submitting hardcopy of the revised technical bid for your kind consideration.	Item no 23 PTCA Balloon Monorail SC All Sizes Medical device registration number 0002576 while on technical bid 0002574	Relevant documents attached	Accepted


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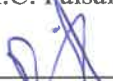
26. ATCO Pharma International Pvt Ltd

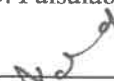
Company Grievance	TAC Observation	Grievance Decision	Remarks
Item Serial No. 12 – Guiding Catheter (Stiff Material & Invalid FDA) We would like to highlight that our guiding catheter has been technically approved and successfully used in major institutions across Pakistan, including PIC Lahore, Mayo Hospital, NICVD Karachi, AFIC Rawalpindi, and your esteemed institute, Faisalabad Institute of Cardiology. We have submitted hardcopies of Institutional satisfaction letters reflecting strong clinical performance and user satisfaction. Regarding the FDA certificate concern, we confirm that the attached certificate is valid and verifiable via the official FDA website. A screenshot confirming its authenticity and relevant CE certificates also Submitted. Notably, the same FDA certificate was accepted by your institute last year, leading to uninterrupted supplies without any objections.	Item no 12 Guiding Catheter <ul style="list-style-type: none">• Stiff material• Invalid FDA	Sample re-evaluated by end-user, there are higher chances of dissection especially with JR guider.	Rejected


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Angiography/Angioplasty Disposables

27. ATCO Pharma International Pvt Ltd

Company Grievance	TAC Observation	Grievance Decision	Remarks
Item Serial No. 7 – Diagnostic Catheter All Sizes (Invalid FDA) We respectfully bring to your kind attention that the attached FDA Certificate is valid and verifiable through the official FDA website. For your convenience, we have also submitted hardcopy of screenshot from the website confirming its authenticity, along with the relevant CE Certifications. Furthermore, we would like to highlight that the same FDA certificate was accepted and approved by your esteemed institution during the last year's technical evaluation, following which successful supplies were made throughout the year without any issues.	Item no 7 Diagnostic Catheter Invalid FDA attached	Relevant documents provided	Accepted



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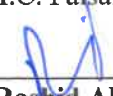
2. SAA INTERNATIONAL


Company Grievance	TAC Observation	Grievance Decision	Remarks
Item Sr. No. 51 ECG Z FOLDER 110mmX140mm Dear Sir, Past Performance: Please note that our SONOMED BRAND ECG PAPER is already approved in many Governments and leading private hospital including Faisalabad Institute of Cardiology We are regularly supplying the same to Faisalabad institute of cardiology Since many year Supply orders are attached for your ready reference. Valid Registration of Product: We would like to inform you that we have already applied for its registration on _26-10-2021 and a copy of acknowledgement is attached. The same documents was already submitted with the tender. We hope that the above justification clarify the situation. You're an early action will be highly appreciated.	Item no 51 ECG Z FOLDER 110mmX140mm <ul style="list-style-type: none">Medical Device registration not attachedExperience of quoted product atleast one year not attached	<ul style="list-style-type: none">Medical Device registration not attachedExperience of quoted product atleast one year not attached	Rejected


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1. SAA INTERNATIONAL


Company Grievance	TAC Observation	Grievance Decision	Remarks
Item Sr. No. 50 ECG-Gel Local For ECG Dear Sir, Past Performance: Please note that our SKYGEL brand is already approved in many Governments and leading private hospital including Faisalabad Institute of Cardiology and We are supplying them since many years. A copy of purchase and supply orders are attached for your ready reference. Faisalabad Institute of Cardiology, Sir Ganga Ram Hospital, Dow University of Health Sciences, MSD-Sindh, Aga Khan University Hospital, Aga Khan Health Services, Memon Memorial Institute Hospital, Tabba Heart Institute Valid Registration of Product: We would like to inform you that we have already applied for its registration on 26 -10 -2021 and a copy of acknowledgement is attached. The same documents was already submitted with the tender. We hope that the above justification clarify the situation. You're an early action will be highly appreciated.	Item no 50 ECG Gel <ul style="list-style-type: none">• Medical Device registration not attached• Experience of quoted product at least one year not attached	<ul style="list-style-type: none">• Medical Device registration not attached• Experience of quoted product at least one year not attached	Rejected


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6. COR-MED

Company Grievance	TAC Observation	Grievance Decision	Remarks
<p>OUR FOLLOWING ITEMS ARE T.N.A • S.No. 69: CERA PDA Device S.No. 70: PDA Delivery System S.No. 71: CERA ASD Device • S.No. 72: ASD Delivery System • S.No. 77: Ampalatz Wire • S.No. 78: VSD Delivery System • S.No. 79: CERA VSD Delivery System • S.No. 82: ENSNARE • S.No. 84: MFO Device As per your evaluation remarks, our quoted items were rejected on the following grounds: 1.Not user friendly” 2.Name of the product not mentioned on the EC Certificate 3.License to import not attached 4.Product Name not Mentioned on FSC all documents are provided in MS Office physically on 2-7-2025.</p>	<p>Item No. 69, 70, 71, 72, 78, 79 • Not user friendly • Name of product not mentioned on EC certificate • License to import not attached</p>	<p>• Sample re-evaluated by end-user, the material of the items is not user friendly as it is difficult to handle. • Relevant documents provided</p>	Rejected
	<p>Item no 77 License to import not attached</p>		Accepted
	<p>Item No. 82 Snare catheter 1.Invalid EC attached 2. Name of product not mentioned on free sale certificate 3. License to import not attached</p>	<p>License to import attached Relevant documents provided</p>	Accepted
	<p>Item No. 84 MFO device 1. Name of product not mentioned on EC certificate 2. License of import not attached</p>	<p>Relevant documents provided</p>	Accepted



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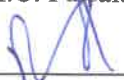
34. EXCEL CORPORATION


Company Grievance	TAC Observation	Grievance Decision	Remarks
41,43,45,47 Disposable Latex Surgical Gloves Sterilized (Powdered) No. 6.0-7.5 Brand Name : Star MFR Name : Tian Cheng Hengsheng China 1. Weak Material 2. Medical Devices Registration Not Attached 3. Name of Items are not mentioned on free sales certificate 4. Experience of quoted products at least one year not attached 1. Product History: The product has been marketed for over three years and is currently supplied to teaching hospitals in Punjab. Relevant POs are attached With DTL report 2. Regulatory Compliance: The product has been imported under DRAP enlistment and exemption for over three years, as per the relevant SRO. The Islamabad High Court stay order is attached in line with SBD requirements. 3. FSC Details: The brand name appears on the first page of the FSC, with specifications and sizes listed on the second page. Please review the attached document. 4. Supply Experience: The quoted items have been supplied for over a year. Supporting POs are attached as proof.	Item no 41 <ul style="list-style-type: none">• Weak material• MDR not attached• Name of item not mentioned no FSC• Experience of quoted product at least 1 year not attached	<ul style="list-style-type: none">• End user reservation• MDR not attached• Experience of quoted product at least 1 year not attached	Rejected
	Item no 43 <ul style="list-style-type: none">• Weak material• MDR not attached• Name of item not mentioned no FSC• Experience of quoted product at least 1 year not attached	<ul style="list-style-type: none">• End user reservation• MDR not attached• Experience of quoted product at least 1 year not attached	Rejected
	Item no 45 <ul style="list-style-type: none">• Weak material• MDR not attached• Name of item not mentioned no FSC• Experience of quoted product at least 1 year not attached	<ul style="list-style-type: none">• End user reservation• MDR not attached• Experience of quoted product at least 1 year not attached	Rejected
	Item no 47 <ul style="list-style-type: none">• Weak material• MDR not attached• Name of item not mentioned no FSC• Experience of quoted product at least 1 year not attached	<ul style="list-style-type: none">• End user reservation• MDR not attached• Experience of quoted product at least 1 year not attached	Rejected


Mrs. Iqra Munir,
Pharmacist,
F.I.C. Faisalabad.


Mr. Sheraz Ali,
Bio Medical Engineer,
F.I.C. Faisalabad.


Mrs. Ancela Saeed,
Dy. Drug Controller,
F.I.C. Faisalabad.


Dr. Rashid Ali Malik,
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Dr. Rehan Riaz,
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MINUTES OF GRIEVANCE COMMITTEE MEETING
FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD

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Angiography/Angioplasty Disposables

35. EXCEL CORPORATION

Company Grievance	TAC Observation	Grievance Decision	Remarks
39 Disposable Latex Gloves For Examination All Sizes (Box of 100) Brand Name : Senior MFR Name : Sri Trang (Thailand) Experience of quoted products at least one year not attached The product is being marketed since 5 years now. GD is attached for your reference	Item no 39 Disposable Latex Gloves For Examination All Sizes Experience of quoted product at least 1 year not attached	Relevant documents provided	Accepted



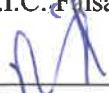
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Angiography/Angioplasty Disposables

38. Ferozsons Laboratories Limited

Company Grievance	TAC Observation	Grievance Decision	Remarks
Subject: Submission of Grievance against Technical Evaluation Respected Sir, With due respect, we are submitting our grievance against the recent technical evaluation. The following documents are attached herewith for your kind review: Sr. No. Documents Submitted 6 Valid FDA Certificate 8 Certificate of Manufacture 9 Valid FDA Certificate, Free Sale Certificate 16 Valid FDA Certificate 19 Valid FDA Certificate, Free Sale Certificate 20 Valid FDA Certificate, Free Sale Certificate 22 Valid FDA Certificate 23 Valid FDA Certificate, Experience of the Product 24 Valid FDA Certificate 25 Valid FDA Certificate 26 Valid FDA Certificate 27 Valid FDA Certificate 28 Valid FDA Certificate 29 Quality Certificate 30 Quality Certificate 36 Valid FDA Certificate, Free Sale Certificate 37 Valid FDA Certificate, Free Sale Certificate 58 Valid FDA Certificate 59 Valid FDA Certificate 60 Valid FDA Certificate, Experience of the Product 82 Valid FDA Certificate Best Regards Ferozsons Labs Ltd	Item no 6 (Cutting Balloon) Invalid FDA attached	valid FDA attached	Accepted
	Item no 8 (DEB) Name of manufacturer on Medical device registration M/S Hemoteq AG Germany while on technical bid M/S BOSTON Scientific USA Germany	Relevant documents provided	Accepted
	Item no 9 (Guide extention) <ul style="list-style-type: none"> Invalid FDA attached Invalid Free sale certificate attached 	Valid FDA attached	Accepted
	Item no 16 (Microcatheter) Invalid FDA attached	Valid FDA attached	Accepted
	Item no 19 PPM Dual chamber <ul style="list-style-type: none"> Free sale certificate not attached Invalid FDA attached 	Relevant documents provided	Accepted
	Item no 20 PPM Single chamaber Free sale certificate not attached Invalid FDA attached	Relevant documents provided	Accepted

	<p>Item no 22 PTCA NC Balloon Invalid FDA attached</p> <p>Item no 23 PTCA SC Balloon</p> <ul style="list-style-type: none"> • Free sale certificate not attached • Invalid FDA attached • Experience of product at least one year not attached <p>Item no 24 PTCA guidewire hydrophilic non tapered</p> <p>Invalid FDA attached</p> <p>Item no 25 PTCA guidewire hydrophilic soft tip Invalid FDA attached</p> <p>Item no 26 TCA guidewire hydrophilic tapered Invalid FDA attached</p> <p>Item no 27 TCA guidewire Extrasupport</p> <ul style="list-style-type: none"> • Invalid FDA attached • Not according to specifications <p>Item no 28 CTO PCI guidewire Radioopaque tipload 1.5-2 g</p> <ul style="list-style-type: none"> • Invalid FDA attached • Not according to 	<p>Valid FDA attached</p> <p>Relevant documents provided</p> <p>Valid FDA attached</p> <p>Valid FDA attached</p> <p>valid FDA attached</p> <ul style="list-style-type: none"> • valid FDA attached • Not according to specifications <ul style="list-style-type: none"> • valid FDA attached • Not according to specifications 	<p>Accepted</p> <p>Accepted</p> <p>Accepted</p> <p>Accepted</p> <p>Accepted</p> <p>Rejected</p> <p>Rejected</p>
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	specifications		
	Item no 29 CTO PCI guidewire Radioopaque tipload 3-4 g Quality certificate not attached	Relevant documents provided	Accepted
	Item no 30 CTO PCI guidewire Radioopaque tipload= 4.5 g Quality certificate not attached	Relevant documents provided	Accepted
	Item no 36 PPM single chamber Generator only <ul style="list-style-type: none"> Free sale certificate not attached Invalid FDA attached 	Valid FDA attached	Accepted
	Item no 37 PPM Dual Chamber generator only <ul style="list-style-type: none"> Free sale certificate not attached Invalid FDA attached 	Valid FDA attached	Accepted
	Item no 58 Rota floppy wires Invalid FDA attached	Invalid FDA attached	Rejected
	Item no 59 Rota Extra support wires Invalid FDA attached	Invalid FDA attached	Rejected
	Item no 60 Rotapro Burr all sizes <ul style="list-style-type: none"> Invalid FDA attached 		

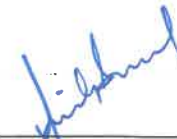
	<ul style="list-style-type: none"> Experience of product at least one year not attached 	Relevant documents provided	Accepted
	Item no 82 Embolization coils Invalid FDA attached	Valid FDA attached	Accepted



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Angiography/Angioplasty Disposables

M/S B Braun

Company Grievance	TAC Observation	Grievance Decision	Remarks
TEC rejected our product on the ground the our product Free sale certificate not attached	Item no 57 (Three way) Free sales certificate not attached	Relevant documents provided	Accepted




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Angiography/Angioplasty Disposables


M/S B braun


Sr.	Description	Firm Grievance	GC Observation	Remarks/ Decision/ Decision
1	Grievance against M/S <ul style="list-style-type: none">Al hamdUnited healthcareExcel corporationTrowmedicUsman& CoMehran International,Meher traders	<ul style="list-style-type: none">The firm claims that the above said companies do not have ISO certificateValid CE certificate (verified from database of NANDOS)Free sales certificate of each product mentioning the brand nameMedical device registration for multiple products	The firms provided relevant documents	Grievance of M/S B barun rejected


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Angiography/Angioplasty Disposables

9. Verizon Health

Company Grievance	TAC Observation	Grievance Decision	Remarks
We found the following product is non-responsive as per the report published through PPRA, we would like to submit our response for further clarification as under, T.E No. 82 Name of Product: Embolization Coil All Sizes Reason for Rejection: Invalid ISO certificate attached. Remarks: Valid ISO Certificate provided. We therefor request you to accept our grievance and the documents attached will clarify the point of the technical committee. Hard Copy of grievance letter and related documents also submits to relevant Department.	Item no 82 Embolization coils Invalid ISO certification attached	Valid ISO certification attached	Accepted



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**MINUTES OF GRIEVANCE COMMITTEE MEETING
FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD**

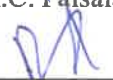
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Angiography/Angioplasty Disposables

10. Verizon Health

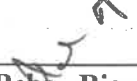
Company Grievance	TAC Observation	Grievance Decision	Remarks
We found the following product is non-responsive as per the report published through PPRA, we would like to submit our response for further clarification as under, T.E No. 77 Name of Product: Guide Wire Extra Stiff Exchange Length 0.35x260cm Reason for Rejection: Invalid ISO certificate attached Remarks: Valid ISO Certificate provided. We therefor request you to accept our grievance and the documents attached will clarify the point of the technical committee. Hard Copy of grievance letter and related documents also submits to relevant Department.	Item no 77 Guidewire Extra stiff Exchange length 0.035x260cm Invalid ISO certification attached	Valid ISO certification attached	Accepted


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Angiography/Angioplasty Disposables

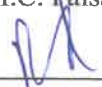
11. Verizon Health

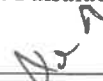
Company Grievance	TAC Observation	Grievance Decision	Remarks
We found the following product is non-responsive as per the report published through PPRA, we would like to submit our response for further clarification as under, T.E No. 67 Name of Product: Coarctation of Aorta Stents (All Sizes) Reason for Rejection: 1. Invalid Agency Agreement attach 2. Not according to specification Remarks: 1. Valid Letter of Authorization /Agency Agreement attached.2. Stent is quoted along with Delivery System which will be provided free of cost. We therefor request you to accept our grievance and the documents attached will clarify the point of the technical committee. Hard Copy of grievance letter and related documents also submits to relevant Department.	Item no 67 Coarctation or aorta stents (All sizes) • Invalid agency agreement attached • Not according to specifications	 • Valid agency agreement attached • Affidavit regarding specifications provided	Accepted


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MINUTES OF GRIEVANCE COMMITTEE MEETING
FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD


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Angiography/Angioplasty Disposables

12. Verizon Health


Company Grievance	TAC Observation	Grievance Decision	Remarks
We found the following product is non-responsive as per the report published through PPRA, we would like to submit our response for further clarification as under, T.E No. 31 Name of Product: PTMC Balloon with Accessories (INOUE Type) Reason for Rejection: Invalid Free Sale Certificate. Remarks: Valid Free Sale Certificate is attached again for your ready reference.. We therefor request you to accept our grievance and the documents attached will clarify the point of the technical committee. Hard Copy of grievance letter and related documents also submits to relevant Department.	Item-no 31 PTMC Balloon Invalid free sales certificate attached	Valid free sales certificate attached	Accepted


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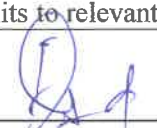
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Angiography/Angioplasty Disposables


13. Verizon Health


Company Grievance	TAC Observation	Grievance Decision	Remarks
We found the following product is non-responsive as per the report published through PPRA, we would like to submit our response for further clarification as under, T.E No. 8 Name of Product: Drug Eluting Balloon Reason for Rejection: 1. Invalid Free Sale Certificate attached 2. Name of Importer M/s B.Braun mentioned on Registration.3. Agency Agreement between M/s B.Braun Germany and M/s B.Braun Pakistan not attached. Remarks: 1. Valid Free Sale Certificate is attached. 2. Manufacturer B.Braun Germany, itself exist in Pakistan, and holder of Registration license and we are the Sole Agent of B.Braun in Punjab a letter of Authorization is attached. 3. Agency Agreement between B.Braun Germany and B.Braun Pakistan is attached. We therefor request you to accept our grievance and the documents attached will clarify the point of the technical committee. Hard Copy of grievance letter and related documents also submits to relevant Department.	<p>Item no 8 Drug Eluting Balloons</p> <ul style="list-style-type: none"> Invalid free sale certificate attached Name of importer M/S B. Barun mentioned on medical device registration certificate Agency agreement between B. Barun Germany and B. Barun Pakistan not attached 	Relevant documents provided	Accepted


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Angiography/Angioplasty Disposables

14. Verizon Health

Company Grievance	TAC Observation	Grievance Decision	Remarks
We found the following product is non-responsive as per the report published through PPRA, we would like to submit our response for further clarification as under, T.E No. 5 Name of Product: Covered Stent Reason for Rejection: Invalid Agency Agreement attached. Remarks: Valid Letter of Authorization / Agency agreement provided. We therefor request you to accept our grievance and the documents attached will clarify the point of the technical committee. Hard Copy of grievance letter and related documents also submits to relevant Department.	Item no 5 Covered Stent Invalid agency agreement attached	Valid agency agreement attached	Accepted



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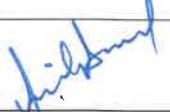
Angiography/Angioplasty Disposables


M/S Verizone

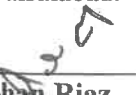
Sr.	Description	Firm Grievance	GC Observation	Remarks/ Decision/ Decision
1	Grievance against M/s Intek Corporation	<p>The firm claims that tender Item# 31, PTMC Balloon with Accessories (INOUE Type)name Sym Balloon manufactured by Shenzhen Shinyard China has technically disqualified due to the poor quality of the product in the annual tender of Punjab Institute of Cardiology, Lahore.</p> <p>So, for patient's safety we would request to re-evaluate the product and select the reached product in order to make sure patient's safety is not compromised. A technical report from the PIC tender has been attached for your ready reference.</p>	End user satisfied with the product and firm provided relevant documents	Grievance of M/S Verizone Rejected and item no 31 (PTMC Balloon) of M/s Intek accepted


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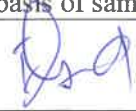
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Angiography/Angioplasty Disposables

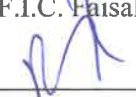
37. M/S Novatek


Company Grievance	TAC Observation	Grievance Decision	Remarks
<p>Reason: Medical Device Registration certificate not attached Reply: Generally, ECG papers are advertised in "General Store Items" in tender. Therefore, the evaluation criteria are different, which doesn't require DRAP registration of product like it is essential for Pharmaceuticals and invasive items. However, it is hereby informed you that we have Form-4, issued by DRAP, allowing us to import unregistered medical products under one time import permit as per DRAP rules. Moreover, our company has also stay order from Honorable High Court to import unregistered medical devices.</p> <p>Reason: Experience of quoted product at least one year not attached Reply: We have submitted past performance records for various paper/roll products. However, we have provided the sample of the quoted product for evaluation. The product performance is usually asked for the medical devices and general items are evaluated on the basis of sample provided.</p>	<p>Item no 51 ECG Paper</p> <ul style="list-style-type: none">• Medical device registration not attached• Experience of quoted product at least 1 year not attached	<ul style="list-style-type: none">• Medical device registration not attached• Experience of quoted product at least 1 year not attached	<p>Rejected</p>


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Dr. Rehan Riaz,
Assistant Professor of Cardiology,
F.I.C. Faisalabad.


MINUTES OF GRIEVANCE COMMITTEE MEETING
FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD


A meeting of Grievance Committee for product of Angiography/Angioplasty Disposables F.Y.2025-26 was held on 09-07-2025 at 10.00 am in the Office of the Medical Superintendent, Faisalabad Institute of Cardiology, Faisalabad.


Angiography/Angioplasty Disposables

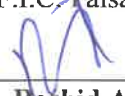
36. M/S Medtronic


Company Grievance	TAC Observation	Grievance Decision	Remarks
With reference to TER, detailed response has been submitted in form of letter to FIC Grievance committee and following is the RESPONSE for your consideration: In response to the remarks by the Technical Evaluation Committee, it is hereby requested to kindly take the following details & documents into consideration, 1)For all quoted products, Establishment license and request for renewal along with fee receipt are enclosed (also attached with EPADs technical proposal) 2)Valid FDA certificates for Sr. 3 and #4 are enclosed with this letter. Our team will be available for any discussion and meeting upon your request for the same. Your cooperation is highly valued in this matter	Item no 3 (Clot Aspiration Catheter) Invalid FDA Invalid License of import	Relevant documents provided	Accepted
	Item no 4 (Budget Stent) Invalid FDA Invalid License of import	Relevant documents provided	Accepted
	Item no 8 (DEB) Item no 12 (Guider), Item no 19 (PPM Dual chamber), Item no 20 (PPM Single chamber), Item no 22 (NC Ballon), Item no 23 (SC Balloon), Item no 36 (PPM Single chamber Generator only) Item no 37(PPM Dual chamber, Generator only) Item no 82 (Embolization coils), Item no 83 (Snare catheter all sizes) Invalid License of import	Relevant documents attached	Accepted


Mrs. Iqra Munir,
Pharmacist,
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Mr. Sheraz Ali,
Bio Medical Engineer,
F.I.C. Faisalabad.


Mrs. Aneela Saeed,
Dy. Drug Controller,
F.I.C. Faisalabad.


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Angiography/Angioplasty Disposables


7. Power Zone

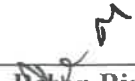
Company Grievance	TAC Observation	Grievance Decision	Remarks
Tender Angiography/ Angioplasty (item no 38) As per Your Evaluation Report our above mentioned item is rejected due to the Following reasons 1 ISO 13485 Not Attached: ISO 13485 is an internationally recognized quality management system (QMS) standard specifically for medical device manufacturers. 2 Invalid Agency Agreement: Agency agreement is at page no 36 and providing again to tender procuring team. 3 Medical Device Registration Not Attach: Medical device registration in Pakistan is mandatory for all Drugs & Medical devices. But Our Products is not in the list of Drug or Medical Devices. It is in the category of blank media or computer accessories 4 Free Sale Certificate Not attached: We are Providing free sale certificate to Tender Procuring Team. 5 Experience of Product at Least one year not attached: The Supply orders are attached from page no 49 to 51 we are providing again. 6 License to import not attached: We are provided the import License to Tender Procuring Team.	Item no 38 CD Writeable <ul style="list-style-type: none">• ISO Certificate 13485 not attached• Invalid agency agreement attached• Medical device registration not attached• Free sale certificate not attached• Experience of quoted product at least one year not attached• License of import not attached	Relevant documents provided	Accepted


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Angiography/Angioplasty Disposables


1. Hope Pharma

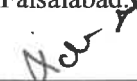
Company Grievance	TAC Observation	Grievance Decision	Remarks
Dear Sir, We, Hope Pharma lodging a grievance appeal to invoke the grievance procedure against our bid rejection. Please find our grievances appeal as below. (Objection) Poor Trackability and Quality Certificate not attached. (Grievances) Our PTCA wire is US made and FDA Approved. We attached FDA Certificate with our e-bid (Attached again for your perusal). In E-procurement standard bidding documents (compulsory parameters subsection # viii) CE or UNFPA or JpMHLW or US FDA certificate is demanded. Our manufacturer is a US based company with all necessary certification. They do not do business in Europe thus don't hold CE certificate. Our PTCA Wire is awarded in Central Contract of Government of Sindh wide notification # SO(PM&I)2023-24/HPC(MAIN) and widely used in all major cardiac centers in Sindh. In Sheikh Zayed Hospital, RYK, Peshawar Institute of Cardiology with so many satisfactory key opinion leaders and NO COMPLAIN. Sincerely, Hope Pharma Lahore	Item no 25 PTCA Guide wire workhorse <ul style="list-style-type: none">Poor TrackabilityQuality Certificate not attached	Sample re-evaluated by end user, tracking is difficult.	Rejected


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Angiography/Angioplasty Disposables

21. IQBAL ENTERPRISE

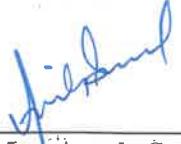
Company Grievance	TAC Observation	Grievance Decision	Remarks
48. ECG CHEST ELECTRODE for ETT & 49. ECG CHEST ELECTRODE FOR MONITORING - ADULT As for your objection to product registration, we would like to mention that we have already applied for the product registrations and the cases are under process. This is why we attached the DRAP receipt for the registration submissions. We are expecting for the registrations to be complete very soon. When they do, we can provide you the certificates during the tender year. Secondly, the requested Purchase Orders and hospitals receiving are attached for your reference.	Item no 48 & 49 ECG chest electrode for ETT & adult monitoring <ul style="list-style-type: none">Medical device registration not attachedExperience of quoted product at least one year not attached	<ul style="list-style-type: none">Medical device registration not attachedExperience of quoted product at least one year not attached	Rejected



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Angiography/Angioplasty Disposables

20. Mian Scientific Corporation(Pvt)Ltd

Company Grievance	TAC Observation	Grievance Decision	Remarks
Request for Grievance of Angiography Disposable Items for the Tenders Years 2025-2026 With Reference to your letter No 17411 dated 30/06/2024 Dear Sir, It is submitted for your kind information that we M/S Mian Scientific Co have quoted Tender of Angiography Disposable Items Like Sugar Strips for the Financial Years 2025-26.As Per Technical Report announced. We have non responsive due to reason given as below as under As per Technical Announcement Grievance Request 1- Quality Certificate is not Attached Request for reconsideration please Quality Certificate is herewith attached 2- Valid Free Certificate is not attached Request for reconsideration please Free Sale Certificate is herewith attached	Item no 53 Strips for glucometer 1. Quality Certificate is not Attached 2. Invalid free sales certificate attached	Relevant documents provided	Accepted




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Angiography/Angioplasty Disposables

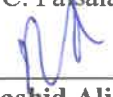
18. Tech Zone


Company Grievance	TAC Observation	Grievance Decision	Remarks
It is with reference to the technical evaluation report of Angiography/Angioplasty of your hospital and to apprise that we aggrieved on the following accounts 1) For Sr. No. 57 i.e., Three way stop cock our quoted product Yashfaeen Three way stopcock has been declared non-responsive for not having the product mentioned in the Free Sale certificate and not having one-year experience. However, the product is mentioned in the Free Sales Certificate (attached for your reference). For the experience of the stopcock since there was an exemption on registration by DRAP before the 31th Dec 2024 so the product was sold in exemption period. Attached are the POs for your reference to validate that the product has more than one years' experience. It is requested to look into the above and redress our grievance	<p>Item no 57 Three way</p> <ul style="list-style-type: none"> Name of product not mentioned on FSC certificate Experience of quoted product at least one year not attached 	Relevant documents provided	Accepted


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Bio Medical Engineer,
F.I.C. Faisalabad.


Mrs. Aneela Saeed,
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Angiography/Angioplasty Disposables

17. Aqib Trading Company Private Limited

Company Grievance	TAC Observation	Grievance Decision	Remarks
Dear Sir/Madam, With due respect, we would like to bring to your kind attention that we submitted our bid for the supply of Surgical Gloves (Powdered & Powder-Free) in the following sizes: Size 6.5 (S. No. 42 – Powder-Free, S. No. 43 – Powdered) Size 7.0 (S. No. 44 – Powder-Free, S. No. 45 – Powdered) Size 7.5 (S. No. 46 – Powder-Free, S. No. 47 – Powdered) As per the technical evaluation report, only size 6.5 was considered and has been marked as non-responsive, whereas sizes 7.0 and 7.5 were not included in the evaluation report at all, without any justification. We respectfully request your esteemed department to: Review the evaluation of size 6.5, and Kindly consider the remaining sizes (7.0 and 7.5) for technical evaluation. We believe that all offered products meet the tender specifications and requirements. Your cooperation and fair consideration in this matter will be highly appreciated.	<p>Item no 42 (surgical gloves 6.5 PF)</p> <ol style="list-style-type: none"> 1. Size not standard 2. Not skin friendly 3. Name of product not mentioned on extension letter for already issued EC <p>Item no 43, 44, 45, 46, 47 (Surgical gloves 6.5 P, 7.0 PF, & 7.0 P, 7.5 PF, 7.5 P)</p> <p>These items were not quoted on e-pad in relevant lots</p>	<ol style="list-style-type: none"> 1. Size not standard 2. Not skin friendly 3. Name of product not mentioned on extension letter for already issued EC <p>These items were not quoted on e-pad in relevant lots</p>	<p>Rejected</p> <p>Rejected</p>

Qa

Mrs. Iqra Munir,
Pharmacist,
F.I.C. Faisalabad.

[Signature]

Mr. Sheraz Ali,
Bio Medical Engineer,
F.I.C. Faisalabad.

[Handwritten signature]

Mrs. Aneela Saeed,
Dy. Drug Controller,
F.I.C. Faisalabad.



Dr. Rashid Ali Malik,
Assistant Professor of Cardiac Surgery,
F.I.C. Faisalabad.

2. Pr

Dr. Rehan Riaz,
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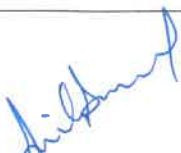
Angiography/Angioplasty Disposables

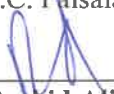
16. Global Marketing Services


Company Grievance	TAC Observation	Grievance Decision	Remarks
Sir, for the Item 1, we would like to state that the item "Preface Guiding Sheath", is FDA-Approved Item and we have already attached CFG (Certificate for Foreign Government) is attached and will fulfill the criteria. The Agency Agreement (J & J Middle East) was attached in Bid and attaching again. Multinational Companies usually have Regional offices in different locations of the World, Our agreement stands with their Middle East office, Whereas the Legal Manufacturer's head office is located at 31 Technology Dr. Suite 200, Irvine, CA 92618 Attached, CFG Document of Preface & JNJ Agency Agreement. For Tender Item 19 & 20, • Medical Device Registration Certificate & Quality Certificate for Introducer Sheaths (MDIR-0005858) & Leads (MDIR-0005060) Not Attached for Item 19,20) • Free Sale Certificate of Sheaths & Leads Not Attached for Item 19,20) For the Pacemaker leads, the DRAP letter & Quality documents were already submitted in the e-Bid and for Peel Away Sheath, we are attaching	<p>Item No. 1 (Mullen Sheath)</p> <ul style="list-style-type: none"> • Name of product not mentioned on EC certificate • Name of product not mentioned on free sales certificate • Agency agreement between M/S J & J middle east & M/S J & J Mexico not attached • Agency agreement between M/S J & J Mexico & M/S J & J Pakistan not attached <p>Item no 19 & 20 (PPM Single and PPM Dual Chamber)</p> <ol style="list-style-type: none"> 1. Medical device registration of PPM leads and sheath not attached 2. Quality certification of PPM leads and sheath not attached 3. Free sale Certificate of PPM leads and sheath not attached 	<p>Relevant documents provided</p> <p>Relevant documents provided</p>	<p>Accepted</p> <p>Accepted</p>


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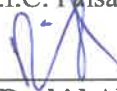
Angiography/Angioplasty Disposables

15. A&E Medical

Company Grievance	TAC Observation	Grievance Decision	Remarks
Grievance Letter Item # 33 & 35 It is brought to your kind notice that M/s A&E Medical have participated in the annual tender for Cath Lab Disposable Items for the year 2025-26. Due to expiry of FSC, Our Femoral & Radial Sheaths are technically out. We are submitting our fresh FSC, kindly reconsider your decision & technically pass the both femoral & radial Sheaths. I shall be grateful to you for your kind consideration. Documents are attached with the letter.	Item # 33 & 35 (Femoral & Radial sheath) Invalid Free sale certificate attached	Relevant documents provided	Accepted



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Angiography/Angioplasty Disposables


31. INTEK CORPORATION


Company Grievance	TAC Observation	Grievance Decision	Remarks
Grievance Against Evaluation Item at Sr# 3 – Thrombuster A valid Agency Agreement was attached at Page No. 33 of our technical bid. A valid Free Sale Certificate was also attached at Page No. 57. Additionally, the Declaration, ISO certificate, and US FDA 510(k) Approval were provided and attached as Annex-4 and Annex-5, respectively. Items at Sr# 13 & Sr# 15 The valid Agency Agreement for both items was attached at Page No. 35 of our bid. It appears these documents were not considered during the evaluation process. Item at Sr# 32 The valid FSC (Free Sale Certificate) for this item was already submitted to the MS Office. It appears these document was also overlooked during evaluation. Kindly confirm and re-evaluate accordingly. Hard copies of all relevant documents will also be submitted to the MS Office.	Item no 3 (Clot Aspiration Catheter) <ul style="list-style-type: none">Agency agreement not attachedInvalid ECInvalid FSC	Relevant documents attached	Accepted
	Item no 13 & 15 (Inflation device & Manifold) Invalid agency agreement attached	Valid agency agreement attached	Accepted
	Item no 32 (TPM Lead) Invalid free sales certificate attached	Free sales certificate not apostitle attested	Rejected


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Angiography/Angioplasty Disposables

30. AL-HAMD ENTERPRISES

Company Grievance	TAC Observation	Grievance Decision	Remarks
Dear Sir As per above subjected Tender Technical Evaluation Report, we like to submit the Grievance-as follows: 42 Disposable Latex Surgical Gloves Sterlized (Powder Free) No. 6.5 Non-Responsive -Invalid Free Sale Certificate attached Sir we Quoted “SURGITEX” Brand, the Valid Free Sale Certificate already attached & for your ready reference attached again the Valid Free Sale Certificate 43 Disposable Latex Surgical Gloves Sterlized (Powdered)No.6.5 Non-Responsive -Invalid Free Sale Certificate attached Sir we Quoted “SURGITEX” Brand, the Valid Free Sale Certificate already attached & for your ready reference attached again the Valid Free Sale Certificate. 54 Surgical Tape (Paper)-5Yards1"(4.5cm) Non-Responsive -Invalid Free Sale Certificate attached Sir we Quoted “KOHLCAN” Brand, the Valid Free Sale Certificate already attached & for your ready reference attached again the Valid Free Sale Certificate 55 Surgical Tape (Paper)-5Yards3" Non-Responsive -Invalid Free Sale Certificate attached Sir we Quoted “KOHLCAN” Brand, the Valid Free Sale Certificate already attached & for your ready reference attached again the Valid Free Sale Certificate	<p>Item no 42, 43, 44, 45, 46, 47, (Surgical gloves 6.5, 7, 7.5 Powdered and Powdered free)</p> <ul style="list-style-type: none"> Invalid free sale certificate attached <p>Item no 54, 55 (Surgical tape 1” and 3”)</p> <ul style="list-style-type: none"> Invalid free sale certificate attached 	<p>Valid free sale certificate attached</p> <p>Valid free sale certificate attached</p>	<p>Accepted</p> <p>Accepted</p>

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Angiography/Angioplasty Disposables


29. Arsons Pharmaceutical Industries (Pvt) Ltd.


Company Grievance	TAC Observation	Grievance Decision	Remarks
To, Medical Superintendent FIC Hospital Faisalabad Subject:-Grievances against preliminary Technical Evaluation Report Tender Angiography / Angioplasty Disposable Items For the FY 2025-2026 Dear Sir, Reference to your preliminary Technical Evaluation Report Received on E-mail of Tender for Angiography / Angioplasty Disposable Item for the FY 2025-2026. we would like to Address the issue of Marks given to us in some of The criteria set. Therefore, we request you to kindly consider our products On the following basis,mentioned product wise, as follows: Tender Item No 54 Surgical Paper Tape 1 x 4.5m (Arsopore) Sir this item is Awarded in all DHA of Punjab , and also supplied in teaching institutions of Punjab. No Complain above this item So kindly Accept / Approved our item	Item no 54 Surgical Paper Tape 1” Poor sticking	Poor sticking	Rejected


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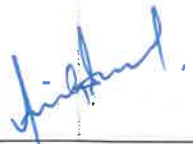
28. POPULAR INTERNATIONAL PVT LTD


Company Grievance	TAC Observation	Grievance Decision	Remarks
We are writing to raise a formal concern regarding the non-approval of our angiography and angioplasty disposable items for inclusion in the Main Medicine Store and Model Pharmacy procurement list for the fiscal year 2025–2026. We are the authorized importer and hold import and marketing rights for the following products in Pakistan: PTCA Balloon MonoRail Non-Compliant (Foxtrot NC – FDA Approved) PTCA Balloon MonoRail Semi-Compliant (Foxtrot Pro – CE Marked) Both products are manufactured by Shanghai MicroPort Medical (Group) Co., Ltd., a globally recognized and reputable medical device manufacturer. To support our case, we have enclosed the necessary documentation, including: The Goods Declaration (GD) under the name of Popular International (Pvt.) Ltd. for the relevant imports. A Letter of Authorization from Shanghai MicroPort Medical (Group) Co., Ltd. Valid DRAP clearance documents for the quoted product. Given our compliance with all regulatory and procedural requirements,	Item no 22 (PTCA NC Balloon) <ul style="list-style-type: none">Name of importer on medical device registration M/S ACP mentionedAgency agreement not attached	Relevant documents provided	Accepted
	Item no 23 (PTCA SC Balloon) Agency agreement not attached	Relevant documents provided	Accepted


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Bio Medical Engineer,
F.I.C. Faisalabad.


Mrs. Aneela Saeed,
Dy. Drug Controller,
F.I.C. Faisalabad.


Dr. Rehan Riaz,
Assistant Professor of Cardiology,
F.I.C. Faisalabad.

MINUTES OF GRIEVANCE COMMITTEE MEETING
FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD


A meeting of Grievance Committee for product of Angiography/Angioplasty Disposables F.Y.2025-26 was held on 09-07-2025 at 10.00 am in the Office of the Medical Superintendent, Faisalabad Institute of Cardiology, Faisalabad.

Angiography/Angioplasty Disposables

22. MH MEDICINE


Company Grievance	TAC Observation	Grievance Decision	Remarks
Ref No: 258 Dated: 03 July 2025 To, MS. FIC, Faisalabad. Subject: Request for Re-evaluation of Transparent Tape – Item #56 (Angiography Items) Respected Sir, As per TE report our product was rejected on sample base and experience. our product is manufactured at a state-of-the-art facility in Turkey, and supplied to different reputable hospitals, like PIC, FIC, MIC, Mayo, SIMS, Regarding the objection on product experience, we have already submitted purchase orders dating back to 2021, Additionally, the product was filed with DRAP in 2022 and officially registered in 2024. POs and GD copies enclosed). In light of the above, we respectfully request a re-evaluation of both the sample and the submitted documentation for our product. We strongly believe that a fair review will demonstrate its quality, compliance, and eligibility, ensuring fair and healthy competition. We sincerely hope for your kind consideration and a positive response.	Item no 56 (Tape for skin Hypoallergic (Transparent 3 x 10 yards) <ul style="list-style-type: none">• Not suitable for cath lab dressing• Experience of quoted product at least one year not attached	Not suitable for cath lab dressing	Rejected


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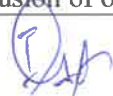
MINUTES OF GRIEVANCE COMMITTEE MEETING
FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD


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Angiography/Angioplasty Disposables

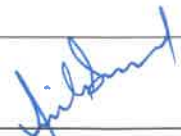
8. AL WAALI CARE CONCEPTS


Company Grievance	TAC Observation	Grievance Decision	Remarks
We respectfully submit this grievance regarding the rejection of our bid for Item No. 13 – Inflation Device, declared non-responsive due to the product name not being specifically written on the EC Certificate. We would like to clarify that “Inflation Device” is the generic product name, which is universally mentioned on EC Certificates for all manufacturers. As per standard practice, types, variants, and sizes are listed on the Free Sale Certificates and, in Pakistan, are explicitly included in the DRAP Registration Certificate, along with unique product codes in the annexed list. Our quoted Inflation Device is fully registered with DRAP, and its code is clearly mentioned in the registration annexure. Additionally, on the FDA Certificate of Free Sale (CFG), only product categories are referenced—variant names are not required. Given that our Inflation Device holds valid DRAP, EC, and FDA certifications, we respectfully request reconsideration and inclusion of our technically compli	Item no 13 Inflation device Name of product not mentioned on EC certificate	Relevant document provided	Accepted


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**MINUTES OF GRIEVANCE COMMITTEE MEETING
FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD**

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Angiography/Angioplasty Disposables

19. AL WAALI CARE CONCEPTS

Company Grievance	TAC Observation	Grievance Decision	Remarks
We respectfully contest the rejection of our bid for Item No. 15 – 2-Way Manifold, declared non-responsive due to “2-Port” not being explicitly written on the EC Certificate. Please note that EC and FDA certificates list only product categories, not specific variants. Our manifold is covered under the approved category, and the 2-way variant is registered with DRAP, with its code listed in the annex of the registration certificate. Therefore, our product meets all regulatory requirements and holds valid DRAP, EC, and FDA approvals. We request reconsideration and acceptance of our technically compliant, globally certified product.	Item No 15 Manifold Name of product not mentioned on EC certificate	Relevant documents provided	Accepted



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FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD


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Angiography/Angioplasty Disposables


M/S Alwaali Care concepts


Sr.	Description	Firm Grievance	GC Observation	Remarks/ Decision/ Decision
1	Grievance against M/s Health Tec and M/s A&E Medical	The firm claims that Item 10: Guide Wire Standard Length 0.035" x 150 cm -Item 11: Guide Wire Exchange Length 0.035" x 260 cm. The guide wires quoted by these firms are registered in Class B with DRAP, which is not compliant with DRAP rules for use in cardiology. According to DRAP's risk-based classification, devices used to diagnose, monitor, or correct defects of the heart or central circulatory system must be classified as Class D—this includes guide wires and catheters. This serious safety concern was earlier escalated to PPRA, which referred the matter to DRAP. Due to delay, we approached the Honorable High Court, which directed DRAP to issue clarification. In response, DRAP, during its 76th meeting held on 20-12-2024, confirmed that such cardiovascular devices must be Class D. we request the disqualification of the quoted Class B guide wires.	End user satisfied with the product and firm provided relevant documents	Grievance of M/S Alwaali Care concepts Rejected and item no 10 & 11 (guidewire 150cm & 260 cm) of M/s Health Tec and M/s A&E Medical accepted


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